

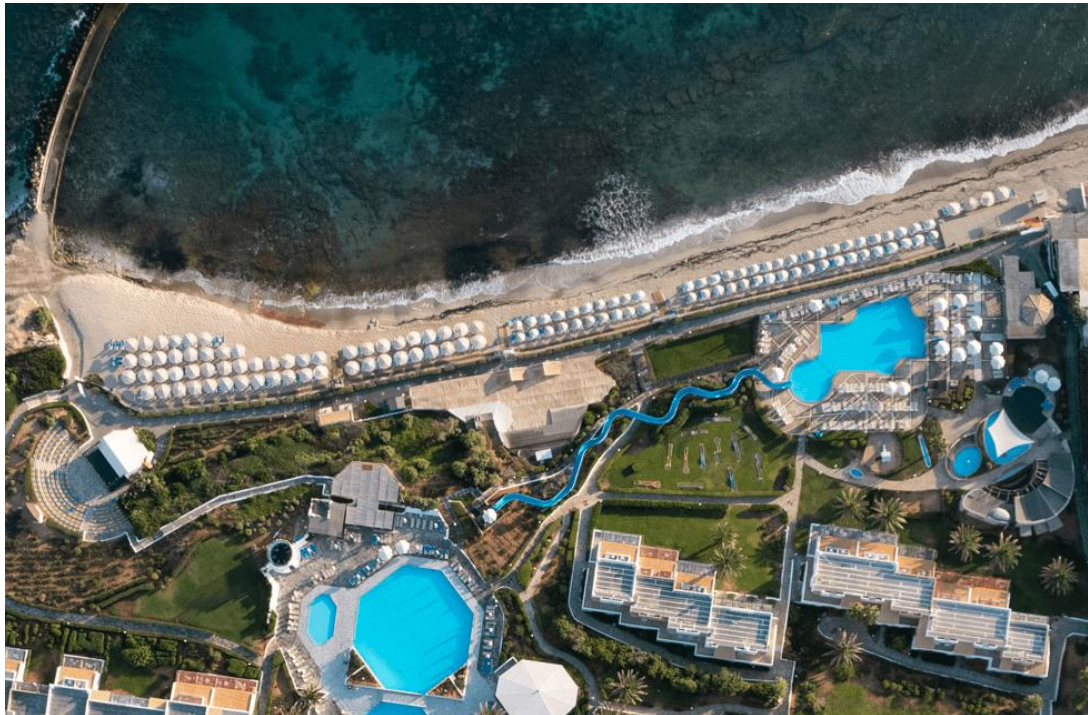
Canvas
by MITSIS

CRETAN VILLAGE

Hotel Description 2026

The rich 4* ultra-all-inclusive 24h hotel right on the beach

- 4* ultra-all-inclusive 24h
- Authentic beachfront serenity
 - Extensive daylong entertainment programme
 - Rejuvenation at the award-winning Thalasso & Spa
 - 2 themed à la carte restaurants, 4 food outlets & 5 bars



Overview

Canvas by Mitsis Cretan Village is a rich ultra-all-inclusive family-oriented hotel with superb sea views, situated beside the beautiful Blue Flag awarded golden beach of Anissaras. The hotel offers 344 comfortable rooms with a variety of amenities, 3 outdoor sea water pools, 3 outdoor children's sea water pools, 2 themed à la carte restaurants, 4 food outlets & 5 bars opened daily, a Storyland (Kid's Club), 4 tennis courts, a mini golf, a water sports centre, a multi-awarded Thalasso & Spa centre and a daylong entertainment programme offered by a multilingual recreation team. Beach-front serenity and the warmest welcome is where your unforgettable holidays begin.



CRETAN VILLAGE

Address

Anissaras - Crete - Greece
Post Code: 700 14
Longitude: +25° 37' 81.82"
Latitude: +35° 33' 70.67"
Tel.: +30 28970 27600
E-mail: cretanvillage.res@mitsis.com
Website: www.mitsis.com

Accommodation



344 rooms in total

- 93 Double Bungalow Garden View
- 62 Double Bungalow Sea View
- 31 Double Bungalow Sea Front
- 27 Family Room Garden View
- 68 Family Room Sea View
- 31 Family Apartment Garden View
- 32 Family Apartment Sea View

Double & Family room surface 23 m²
Family Apartment room surface 32 m²



CRETAN VILLAGE

Other Information

Year of operation: 1987

Beach: sandy with pebbles

Distances

Heraklion Airport: 23 km

Heraklion City: 25 km

Heraklion Port: 25 km

Hersonissos Town: 3 km

Beach: 0 m

Awards & certifications

Official rating: 4-star

Bike Friendly Hotel by NATTOUR in cooperation with the Hellenic Society for the Protection of Nature (EPPF)

Eco-label, Blue Flag by the Foundation for Environmental Education (FEE)

Eco-label, Green Key by the Foundation for Environmental Education (FEE)

Travelife, Gold Certified for Accommodation Sustainability by the Global Sustainable Tourism Council

Greek Breakfast, certified by TÜV Hellas and officially awarded by the Hellenic Chamber of Hotels

Health First Protocol by the Hellenic Chamber of Hotels

ISO 14001 by TÜV Hellas (TÜV Nord)

ISO 22000 by TÜV Hellas (TÜV Nord)

Safe Operation of Water Slides by TÜV Hellas (TÜV Nord)

Safe Operation of Playground by TÜV Hellas (TÜV Nord)

Blue Flag certification

Multiple times awarded by Trip Advisor, Booking.com, Holiday Check, Hotels.com, Traveller Review Awards





CRETAN VILLAGE

Comfortable Room Facilities

Double rooms

Air-conditioning with individual control / Heating
Baby package including baby bath, bottle warmer, baby phone, changing pillow baby pot & baby buggy (upon request)
Bathroom floor covering: Marble
Bathroom with bathtub or shower
Beach/pool towels
Bottled wine at the mini bar
Coffee & tea making facilities with instant coffee and tea variety refilled daily
Direct dial telephone
Drying rack
Furnished balcony or terrace
Laundry service (at extra charge)
Mini bar restocked every second day (free of charge)
Room furniture: bedside table, boudoir with mirror, coffee table, luggage rack, waste bin
Room Service & in-room breakfast upon request (at tray charge)
Safe deposit box
Satellite TV (with music channels)
Sea or garden views
Twin or double beds & 1 sofa bed
Free high-speed internet

Family rooms

Air-conditioning with individual control / Heating
Baby package including baby bath, bottle warmer, baby phone, changing pillow baby pot & baby buggy (upon request)
Bathroom floor covering: Marble
Bathroom with bathtub
Bottled wine at the mini bar
Coffee & tea making facilities with instant coffee and tea variety refilled daily
Direct dial telephone
Double bed & 2 sofa beds
Drying rack
Furnished balcony or terrace
Laundry service (at extra charge)
Mini bar restocked every second day (free of charge)
Room furniture: bedside table, boudoir with mirror, coffee table, luggage rack, waste bin
Room Service & in-room breakfast upon request (at tray charge)
Safe deposit box
Satellite TV (with music channels)
Sea or garden views
Free high-speed internet

Family Apartments rooms

All the above +
1 double or twin bed + 2 or 3 single beds



CRETAN VILLAGE

Baby package including baby bath, bottle warmer, baby phone, changing pillow baby pot & baby buggy (upon request)
Connecting door so half can be a second bedroom or living area
Extra Air-condition
Extra coffee table
Extra TV
Extra wardrobe

Luxurious Bathroom Amenities

Bathroom amenities (soap, shampoo, hair conditioner, shower gel, body lotion, shower cap & sewing kit) in all rooms
Dental kit
Hairdryer
Magnifying mirror
Slippers per guest



Food & Beverage Facilities

Breakfast

Main restaurant Veranda

Lunch

Main restaurant Veranda
Beach restaurant "Thalassa"

Dinner

Main restaurant Veranda specializing in Greek, Mediterranean and international cuisine with extended show cooking
Beach restaurant "Thalassa" (reservation required, upon availability)
Taverna "La Pergola" (reservation required, upon availability)



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Other F&B Facilities

Pizza corner
Crepe corner
Main bar "Panorama"
Pool bar "Mylos"
Pool bar "Pelagos"
Pool bar "Fontana"
Beach bar "Thalassa"

Additional F&B offerings

24 hrs All-inclusive offerings
Anniversary & Birthday packages (through online Concierge platform)
Slush at the pool/beach bars
Special diet meals – upon request (gluten free, lactose free etc.)
Theme nights (Mexican, Italian, Asian & Greek) at the Main restaurant
Vegetarian corner at the Main restaurant

Recreation: Sports & Entertainment

Swimming

3 outdoors sea water pools from 08:00 to 19:00
3 outdoor children's sea water pools
1 waterslide (75 m) – Only children with height at least 1,20m may use the facility
Sunbeds and umbrellas around the pools and beach (free of charge)

Other leisure activities

4 daylighted tennis courts with hard surface
Aerobics
Aqua aerobics
Beach Volley
Billiards (at extra charge)
Board games
Darts
Diving Centre (at extra charge)
Indoor gym
Games Room (at extra charge)
Mini Golf
Mini Soccer
Open air gym
Pilates
Quiz, bingo, dance competitions, various tournaments
Step Aerobics
Table Tennis
Tennis Lessons (at extra charge)
Water polo
Water-sports centre (at extra charge)
Yoga



CRETAN VILLAGE

Entertainment

Entertainment day and night by our energetic and highly motivated team (yoga, Pilates, cardio, table tennis, etc)

Greek nights with live music

Local community events support

Daily live music every evening, at the Main Bar "Panorama"

Special events organised regularly

Mitsis Royal Mare Thalasso & Spa Centre

At the prestigious Mitsis Royal Mare is located the renowned Thalasso & Spa Centre, which offers a luxurious and revitalizing experience to its guests. Thalassotherapy, a therapeutic and wellbeing approach that utilizes the healing properties of seawater and marine elements, takes Centre stage here. The highly experienced therapists offer a wide range of treatments, including hydrotherapy sessions, massages and seaweed body wraps, all designed to enhance physical and mental rejuvenation. Guests can choose from an array of massages, facials and body treatments, each tailored to their specific needs and preferences.

Hammam – Sauna - 3 indoor heated swimming pools - Fitness room – Massages - Face & body treatments - Nail & beauty Saloon – Hydrotherapy - Consulting service - Holistic approach



For Our Little Ones – Mitsis Storyland

Children facilities

3 outdoor children's sea water pools

3 outdoor playgrounds

75 m waterslide

Kids' disco

Children's restaurant

Competitions & Olympic games

Arcade Room (extra charge)

Mitsis Storyland for kids 4-12 years old, operating daily 10:00-18:00

Infant amenities

Baby cot

Baby bath

Bottle warmer

Baby phone

Changing pillow

Baby pot

Baby buggy

Baby highchairs in the restaurants





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Hotel Facilities & Services (A-Z)

Facilities

- ATM machine at the lobby
- Amphitheatre (outdoor)
- Blue Flag awarded beach
- Car and bicycle rentals (at extra charge)
- Concierge services
- Conference room (max. capacity 80 pax.)
- Currency exchange
- Daily bus services to/from Heraklion & Ag. Nikolaos within the hotel premises (at extra charge)
- Florist on call (at extra charge)
- Groom
- Hotel Directory available via QR code
- Laundry and dry-cleaning service (at extra charge)
- Lifeguard by the pools and beach 10.00-18.00
- Luggage storage
- Medical cover - Doctor on call 24h (at extra charge)
- Multilingual team
- Online concierge to book hotel services, transfers & excursions
- Online table reservation for a la carte restaurants
- Outdoor parking area within the hotel premises (free of charge)
- Reception services 24h
- Room service upon request from 7.00-22.00 (tray charge 10 euro per order)
- Security 24h
- Games room, mini market, boutique, jewellery shop, photography station
- Transfer service (at extra charge) | Free airport transfer exclusively for online bookings through www.mitsis.com (minimum stay 7 nights and minimum reservation cost of 1.000€ per room)
- Towel service station 10.00-12.00 & 15.00-17.00
- Spa at Mitsis Royal Mare (at extra charge)
- Transportation to/from Royal Mare Thalasso & Spa Centre (free of charge)
- Wake up service
- Wi-Fi dedicated internet access 2MBPs/user in all hotel areas (free of charge)



CRETAN VILLAGE

With compliments for our guests

Gift to all kids according to age group upon arrival

Special gifts according to tier for Storytellers by Mitsis guests in the room one day before departure

Credit cards

American Express, Eurocard, Mastercard, Visa

Day use

Available upon request one day in advance upon availability through online system by the Front Desk (at extra charge)

Additional climate crisis resilience fees of 10€ (April-October) and 3€ (November-March) per room, per day, will be collected upon arrival at the check-in (subject to government policy).